

Resolutions for Your Workforce

Based on employees' feedback from two of isolved's end-of-year surveys, employers can embrace these New Year's resolutions to improve the employee experience (EX) in 2021:

1.

Invest in EX in more meaningful ways

With **56% of workers expecting EX to matter more in 2021** than it did 2020, it's time for employers to take EX as seriously as their employees do. Investing in collaboration or self-service tools can help create positive change.

56%

of workers expecting EX to matter more in 2021



38%

of workers are taking less PTO



2.

Help hard workers avoid burnout

With **Zoom fatigue running rampant and 38% of workers taking less PTO** at the end of an especially challenging year, encourage employees to take mental health days in the new year.

3.

Turn employee concerns into confidence

Job security is the No. 2 item on employees' wish lists at EOY. Find out what's causing anxieties and respond with clear insights and direct reassurance wherever possible.



4.

Emphasize professional development

Since **employees identified learning opportunities as the No. 1 engagement initiative** that they would like to see from employers in 2021, approach the year with a renewed commitment to employee development.

